

## PROFESSIONAL PROFILE

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Billy Waldrop  
VP Platform Operations  
Collaborative Work Environment

Billy has spent his career managing and developing complex systems for the manufacturing and healthcare industries. He assisted in launching the joist division of CMC Steel into the 21st century with his knowledge of systems design and project management. He went on to spend nearly 10 years at the Mayo Clinic, where he supervised and directed teams responsible for the development and support of critical Patient Financial Services systems. He was also responsible for the design and implementation of a Citrix deployment to enable the delivery of Mayo Clinic's Electronic Medical Records applications. He has a strong background in process engineering, defining clear-cut policies and procedures, and designing system architectures that achieve significant business results.

Billy holds an MBA and a B.S. in Professional Management, both from Nova Southeastern University, along with management certifications from the Mayo Clinic.

His philosophy is to DREAM BIG, have FUN, and GET LOTS DONE!